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Mobil Melbourne Terminal

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Community Bulletin

High quality jet fuel for Victorians with less waste



Three wharf lines from Holden Dock connect to the fuel tanks at Yarraville Terminal.

Yarraville Terminal was busy with upgrades in 2023 and the latest project has seen a new pipeline dedicated to the transport of jet fuel from ships to the tanks on site.

"It is essential that jet fuel is the highest quality, so a dedicated wharf line means that only jet fuel will be transported through the pipeline further minimising the risk of cross-contamination in the product and improving the efficiency of our jet fuel import operations," said Yarraville Terminal Manager, Steve Flynn.

Yarraville Terminal previously had two operating pipelines which were used to transfer multiple products from ships to tanks at the site.

"Following the unloading of one type of product, the pipeline needs to be flushed out so it can be used for the next product type," said Steve.

"During this process, a portion of the new fuel mixes with the previous product left behind in the pipeline, creating a waste fuel blend that cannot be used. This waste is then exported to a local refinery to be reprocessed."

In order to reduce the waste fuel produced through this flushing process, the Yarraville team installed a new dedicated pipeline for jet fuel, so there's no need to flush the line or create any waste during jet fuel imports.

Together with other process improvements, the dedicated jet fuel import pipeline has helped Yarraville terminal to reduce its waste fuel by almost 50%.

Mobil announces new partnership with community club Williamstown FC

Mobil's Altona Terminal team is proud to support local Victorian Football League (VFL) club Williamstown Football Club for the 2024/2025 season.

As part of our community contributions program, Mobil provided a grant towards the Williamstown Women's VFL team to help build awareness of the women's game in the community.

This includes support for two football clinics for girls, which encourages participation and teaches them footy foundation skills.

Mobil's contribution will also support the installation of new goal nets at the club's home ground in Williamstown. The club will work with the Mobil team on upcoming community volunteering opportunities, enabling both organisations to give back to the Hobsons Bay community.

Mobil Altona Terminal Manager, Rhys Kelly, said, "We're thrilled to be working with Williamstown Football Club, which is a pivotal community club in Hobson's Bay. We're glad to support the promotion of women's football in the area and to help the club maintain its facilities."

"We're thrilled to be working with such a large organisation as Mobil and hope to build a strong relationship," said Luke Attard, Head of Partnerships and Commercial at Williamstown Football Club.

"It's great to see Mobil investing in local community groups and we look forward to working together to make a difference in the community."



Mobil is proud to support local club Williamstown FC for the 2024/25 season.

Keep up with the latest news by visiting our website www.mobil.com.au/communitynews and following our Instagram account: [@exxonmobil_au](https://www.instagram.com/exxonmobil_au)

Mobil sponsors STEM activation at 2024 Yarraville Festival



Local families engaging with the STEM activation at Yarraville Festival.

The Mobil team were proud to continue their support of the Yarraville Festival in 2024, with this year's stall featuring a special activation for local families.

Following a rescheduling of the event due to extremely hot weather, the festival went ahead on Sunday 17 March, with the festival organisers putting on yet another incredible community event with attractions for people of all ages.

Mobil's stall focused on STEM (Science, Technology, Engineering and Mathematics) education for primary school aged children, with a pop up activation designed and run by local organisation Western BACE STEM Squad.

The team ran a STEM Taster Experience Activation program consisting of Robotics and Technology mini-challenges.

The stall was busy all day, with families stopping by to take part in the fun STEM based activities on offer. Families engaged in a range of coding activities with robotics such as Ozobot, Codey Rocky, and Intelino Smart trains, and the opportunity to explore Augmented Reality technologies with the Osmo Tangram.

Western BACE is a not for profit organisation based in Melbourne's West which runs STEM based programs for youth in the area to encourage interest and participation in STEM learning.

The programs provide children aged 3-15 the opportunity to experiment with a host of new technologies and learn from industry experts.

Western BACE CEO Mark Corrie said, "The activation was designed to engage families and young learners in STEM-related challenges that encourage and provide experiential learning opportunities, spark curiosity and exposure to the diverse learning and career pathways STEM disciplines offer."

Steve Flynn, Yarraville Terminal Manager, said, "We're absolutely thrilled to have been able to bring this STEM Taster Experience Activation to the community via a great event like the Yarraville Festival."

"STEM education is something we're passionate about here at Mobil and it was great to see young future engineers learning new skills and having fun at the stall."

Melbourne Terminal welcomes new Terminal Operators

As part of continued investment in the Melbourne Terminal, Mobil has welcomed eight new Fuel Terminal Operators to the team, laying a foundation of highly skilled operators to support the future of one of Victoria's key energy hubs.

As the new Melbourne Terminal, Mobil plays an important role in Victoria's fuel supply chain, reliably supplying our customers with quality Mobil fuels.

The eight new operators will work across both the Altona and Yarraville terminal facilities that make up Mobil's Melbourne terminal.

Following an intensive four-week training period and on-boarding involving subject matter experts from across the business, the new additions are settling in well with their teams.

The Terminal Operators were warmly welcomed with a morning tea and an opportunity to meet the wider group in a relaxed setting.

"We are thrilled to welcome our new team members, who each bring a wealth of experience and knowledge to the Melbourne Terminal team," said Steven Flynn, Yarraville Terminal Manager.

"Our aim is that these Terminal Operators will play a key role in our long-term future as the Melbourne Terminal."



New team members are warmly welcomed with a morning tea at Altona Terminal.

Mobil Chat



By **Abrar Chowdhury** Altona Conversion Venture Manager, Altona Terminal and **Steven Flynn**, Terminal Manager, Yarraville Terminal



Major projects are underway across both terminals and at Gellibrand.

In 2024, the Melbourne Terminal team continues its focus on increasing petrol and diesel storage to support Victoria's fuel supply and strengthen Australia's fuel security.

ExxonMobil Australia continues to invest in the Melbourne Terminal, which has a key role in Victoria's fuel supply chain.

As part of this ongoing investment and to address the Australian Government's Minimum Stockholding Obligations (MSO) requirements, there are various upgrade projects currently underway at the Altona Terminal.

Mobil is now progressing the second phase of our investment to meet our MSO obligation, refurbishing a number of tanks to provide almost 150 million litres of additional petrol and diesel storage by mid-2025.

We are also completing a number of projects designed to increase efficiency as part of our ongoing transition from a refinery to a terminal.

You may notice increased activity at our site as maintenance and project teams carry out these works.

Across both terminals, we have welcomed new Terminal Operators, who, following an extensive training program, have now commenced in their new roles.

The Altona Terminal also recently welcomed a new Terminal Manager, Rhys Kelly. Rhys has a wealth of experience in ExxonMobil's upstream oil and gas production operations and has hit the ground running in his new role.

The Yarraville Terminal team is continuing its mission to increase efficiency at the terminal, with several projects underway designed to improve the customer experience.

As outlined in the article on the first page, the team recently installed a new dedicated pipeline for jet fuel, so no waste is created during jet fuel imports.

Together with other process improvements, the dedicated jet fuel import pipeline has helped Yarraville terminal to reduce its waste fuel by almost 50%.

We're also pleased to share that some of our regional and global leaders recently attended Australian Renewable Fuels Week 2024, a conference held by Bioenergy Australia in Canberra. The conference explored the potential opportunities for lower emission fuels like Sustainable Aviation Fuel and Renewable Diesel to contribute to Australia's emissions reduction goals.

Our representatives spoke about some of the ways ExxonMobil is investing in delivering these fuels around the world. At the event, it was pleasing to see a growing recognition of the potential for lower emission fuels in Australia, and how the right policy, such as a low carbon fuel standard, could allow all Australians to contribute to reducing greenhouse gas emissions from transport.



Bruce Sutherland, Executive Director and Asia Pacific Business Development Manager, ExxonMobil Australia, speaks at the recent Australian Renewable Fuels Week conference in Canberra.

Community complaints

Date	Confirmed Complaints			Unconfirmed Complaints		
	Odour	Noise	Other	Odour	Noise	Other
Jul – Dec 2023	0	1	0	1	0	0
Jan – Apr 2024	0	0	0	0	0	0

All complaints are investigated. If the Altona terminal is found to be the source of the complaint it is considered confirmed.

Please note that there is a lot of activity occurring at these sites daily. If you notice any odours or noises that you suspect may be coming from the Altona terminal or Gellibrand dock, please contact the Community Hotline on 1800 659 527 and we will investigate and respond.

The Melbourne Terminal is owned and operated by Mobil Refining Australia Pty Ltd, an affiliate of Exxon Mobil Corporation. The terms Corporation, Company, affiliate, ExxonMobil, Mobil, Esso, our, we and its as used in this material may refer to Exxon Mobil Corporation, to one of its affiliates or to any one or more of the foregoing. The shorter terms are used merely for convenience and simplicity.

Sirens

Community members should be aware that the sirens at the terminals are sounded to alert on-site personnel only.

People in the community do not need to take action in response to the sounding of these sirens.

In the case of an emergency, Police and Emergency Services personnel will direct community members if any action is required.

صفارات الإنذار - يجب أن يدرك أعضاء المجتمع أنه يتم إطلاق صفارات الإنذار في المحطات لتنبيه العاملين في الموقع فقط.
لا يحتاج الناس في المجتمع إلى اتخاذ إجراءات استجابة عند إطلاق صفارات الإنذار هذه. وفي حالة الطوارئ، سيقوم أفراد الشرطة وخدمات الطوارئ الأخرى بتوجيه أفراد المجتمع للقيام باللائم إذا تطلب الأمر اتخاذ أي إجراء.

SIRENE - Članovi zajednice trebaju biti upoznati s time da se sirene na terminalima oglašavaju samo kako bi se stavilo u pripravnost osoblje koje radi na toj lokaciji.

Druge osobe ne trebaju ništa poduzimati kada čuju zvuk tih sirena.

U slučaju nekog hitnog slučaja, policija i osoblje hitnih službi obavijestit će i druge osobe u zajednici ako trebaju nešto poduzeti.

ΣΕΙΡΗΝΕΣ - Το κοινό θα πρέπει να γνωρίζει ότι οι σειρήνες στους τερματικούς σταθμούς ηχούν για να θέσουν σε επιφυλακή μόνο το επítőπιο προσωπικό.

Το κοινό δεν χρειάζεται να κάνει κάτι σε απόκριση προς τον ήχο αυτών των σειρήνων.

Σε περίπτωση έκτακτης ανάγκης, το προσωπικό της Αστυνομίας και των Υπηρεσιών Έκτακτων Αναγκών θα δώσουν οδηγίες στο κοινό, αν απαιτείται κάποια ενέργεια.

SIRENE - I membri della comunità devono essere consapevoli che le sirene dei terminal vengono suonate solo per allertare il personale in loco.

Le persone nella comunità non devono agire in risposta al suono di queste sirene.

In caso di emergenza, il personale della polizia e dei servizi di emergenza indirizzerà i membri della comunità se è necessaria un'azione.

IS-SIRENI - Il-membri tal-komunità għandhom ikunu jafu li s-sireni fit-terminali jindaqqu biex jalertjaw lill-ħaddiema tal-post biss.

In-nies fil-komunità m'għandhomx bżonn jieħdu azzjoni bħala rispons għad-daqq ta' dawn is-sireni.

F'każ ta' emerġenza, il-Pulizija u l-ħaddiema tas-Servizzi tal-Emerġenza se jidderieġu lill-membri tal-komunità jekk tkun meħtieġa xi azzjoni.

СИРЕНЫ - Уведомяем население о том, что sireны в терминалах звучат только для находящегося на территории персонала.

Жителям района не нужно предпринимать никаких действий при звуках sireны.

В случае возникновения чрезвычайной ситуации полиция и сотрудники экстренных служб проинструктируют население о том, какие действия необходимо предпринять.

СИРЕНИ - Члени громади повинні знати, що sireни на території терміналів звучать лише для сповіщення обслуговуючого персоналу.

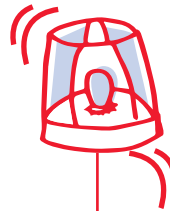
Людам, які проживають неподалік, не потрібно вживати ніяких заходів при звучанні sireн.

У разі надзвичайної ситуації, при потребі, співробітники поліції та екстрених служб проведуть тих, що проживають неподалік, куди потрібно.

CÒI HỤ BẢO ĐỘNG - Cư dân cộng đồng cần biết còi hụ báo động ở nhà ga chỉ hụ lên để báo động cho nhân viên làm việc tại nhà ga mà thôi.

Tất cả mọi người trong cộng đồng không cần có biện pháp đáp lại còi hụ báo động này.

Trong trường hợp khẩn cấp, Cảnh Sát và nhân viên Cấp Cứu sẽ hướng dẫn mọi người nếu có bất cứ biện pháp cần thiết nào.



Mobil Altona Terminal has a 24-hour Community Information Line service (Free Call 1800 659 527) to which any queries or complaints can be directed. Mobil Yarraville Terminal can be contacted on (03) 9286 5099.

For any queries, concerns or complaint which you suspect may be a result of terminal operations, please call us immediately for prompt investigation and action.

**Mobil Altona Terminal
Community Hotline
1800 659 527**

**Mobil Yarraville Terminal
(03) 9286 5099**

Local contacts

The following resident member of the CLC will be contacted by the Altona Terminal in case of any incident or emergency and is happy to receive calls from other residents who may have concerns:

**Geoffrey Mitchelmore OAM
0411 274 718**

للحصول على ترجمة لأي من المعلومات الواردة في هذه النشرة يُرجى الإتصال بمركز قدرات المهاجرين.

☎ 9391 3355 هاتف 78-82 Second Avenue, Altona North

Ako želite dobiti prijevod nekih informacija sadržanih u ovom biltenu, obratite se Centru za pomoć useljenicima (Migrant Resource Centre), 78-82 Second Street, Altona North. Telefon **9391 3355**.

Για μεταφράσεις οποιασδήποτε πληροφορίας που περιέχεται μέσα σε αυτό το δελτίο, παρακαλείστε επικοινωνήστε με το Κέντρο Πληροφοριών Μεταναστών (Migrant Resource Centre), 78-82 Second Avenue, Altona North. Τηλ **9391 3355**

Per avere una spiegazione in italiano del contenuto di questo notiziario contattare il Migrant Resource Centre, 78-82 Second Avenue, Altona North telefonando al **9391 3355**.

Za prevod na bilo kakvi informacije od ovoj bilten molimo javete se vo Informativniot centar za doseljenici - Migrant Resource Centre, 78-82 Second Avenue, Altona North. Telefon **9391 3355**

Għat-traduzzjonijiet ta' kull tagħrif li jinsab f'dan il-bullettin jekk jogħġbok ikkuntattja l-Migrant Resource Centre, 78-82 Second Avenue, Altona North. Telefon **9391 3355**.

Za prevode bilo kojeg obavještenja sadržanog u ovom biltenu molimo vas obratite se Savetodavnom centru za doseljenike (Migrant Resource Centre), 78-82 Second Avenue Altona North. Telefon: **9391 3355**

Muốn được dịch ra tiếng Việt những chi tiết trong bản tin này, xin gọi Trung Tâm Tiện Nghi Di Dân, 78 - 82 Second Avenue, Altona North. Số 9391 3355.